



Elgiva Young Company - Terms and Conditions

Effective Date: 01/08/2025

These Terms and Conditions govern the participation of young people ("Participants") in the courses and activities offered by Elgiva Young Company ("we", "our", or "us"). By registering a Participant, you (the parent/carer) agree to the following terms:

1. Eligibility and Registration

- Participants must be between the ages of 7 – 16
- All participants must be registered by a parent or legal guardian.
- Accurate medical, emergency contact, and personal information should be provided at the time of registration.
- Places are offered on a first come first served basis.

2. Fees and Payment

- Full payment must be received prior to the start of Term.
- Fees are non-refundable except where a course is cancelled by us or under exceptional circumstances at our discretion.

3. Code of Conduct

Participants are expected to:

- Show respect to all staff and other participants.
- Follow all safety instructions and rehearsal guidelines.
- Be kind to others.

Bullying or discriminatory behaviour of any kind is not accepted at Elgiva Young Company. Elgiva Young Company is a place where young people are encouraged to express themselves freely and authentically.

We reserve the right to dismiss a participant for serious or repeated misconduct.

4. Family Discounts

- If you have more than one child attending Elgiva Young Company, you are entitled to a 10% discount for each child.

5. Health and Safety

- A registration form must be submitted before the course begins.
- Any allergies, medications, or relevant medical conditions should be disclosed.
- We follow a safeguarding procedure to protect young people while in our supervision.

6. Photography

- At the time of registration, you will be asked about whether you consent to your child being photographed for The Elgiva to use photos/videos of my child for promotional purposes (print and/or social media) This will not include your child's name or any information about them.

7. Property and Liability

- We are not responsible for the loss, theft, or damage of personal belongings brought to classes.
- Reasonable care will be taken, but participation is at the risk of the parent/guardian. We are not liable for injuries except where caused by proven negligence.



8. Cancellation and Changes

- We reserve the right to cancel or reschedule courses due to low enrolment, staff availability, or unforeseen circumstances.
- In such cases, we will offer an alternative date or full/ partial refund.

9. Data Protection

- Personal information provided will be securely stored and used only for administrative, safety, and course-related purposes in accordance with relevant data protection laws.

10. Agreement

By registering your child in EYC, you confirm that:

- ☐ You have read and understood these Terms and Conditions.